



MNODN

Minnesota Organization
Development Network

FAQ's on 2016 Membership Plan

Thank you for your support and patience as we together navigate to the new Membership Plan. We appreciate the wonderful comments about the new plan and its benefits. Keep your questions and feedback coming!

1. What is the process for joining or renewing my ODN membership?

Go to <http://www.mnodn.org/> . Click Join or Log In to Renew and provide requested information.

2. How do I know if my online registration completed successfully?

You'll receive a confirmation email within 48 hours.

3. When does my membership start?

Once your credit card has been processed which is usually within 48 hours.

4. When does my membership expire?

Twelve months from when you receive your confirmation letter.

5. What happens if I joined or renewed my membership during the past 12 months?

You have a choice to either:

- a. Continue with your current membership plan until it expires and then renew with the 2016 plan (paying for standard monthly meetings as you register for them)
- b. Upgrade to the 2016 plan and enjoy standard monthly meetings for free. If you choose this option, contact membership@mnodn.org for details.

6. I already signed up for the Jan. 7, 2016 meeting and would like to join/renew my membership prior to Jan. 7, 2016. What happens to the fee I paid for the meeting?

MN ODN will refund the fee you paid for the Jan. 7 meeting once your credit card payment for the annual membership is processed.

7. I am planning to register for the Jan. 7 meeting and join ODN prior to Jan. 7. Will the Jan. 7 meeting be free?

Yes. If you have registered and paid your annual membership fee, the Jan. 7 meeting is free.

8. If I became a new member or renewed my membership after Dec. 18, 2015, how do I register for the Jan 7 meeting?

Once you've received your confirmation letter welcoming you to ODN, email membership@mnodn.org to let them know you will be attending the Jan 7 meeting.

9. Will I always have to email membership@mnodn.org to "register" for standard monthly meetings?

You will have to register for each standard monthly meeting so ODN can make appropriate facility and catering arrangements. The registration will be done online beginning with the Feb 4, 2016 meeting. Watch for your ODN email which will provide details.

10. Does my membership include free attendance to workshops or special events?

No. Membership includes free attendance at standard monthly meetings which are two hours in length. Workshops and special events will be communicated in advance and discounts are available to members.

11. I've got other questions and feedback for ODN. Who do I contact?

membership@mnodn.org